#### 2024 SUPPLEMENTAL HEALTH, DI & LTC CONFERENCE

Making the Connection Between Supplemental Health Benefits and Mental Health

#### The Winning Trifecta







#### Kristin Tugman, PhD, CRC, LPC VP, Health, Productivity & Holistic Wellness Prudential



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*VP, Supplemental Products* Voya Financial, Employee Benefits







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National Product Director

MetLife





#### Let's Think About the Impact of Mental Health and Wellbeing

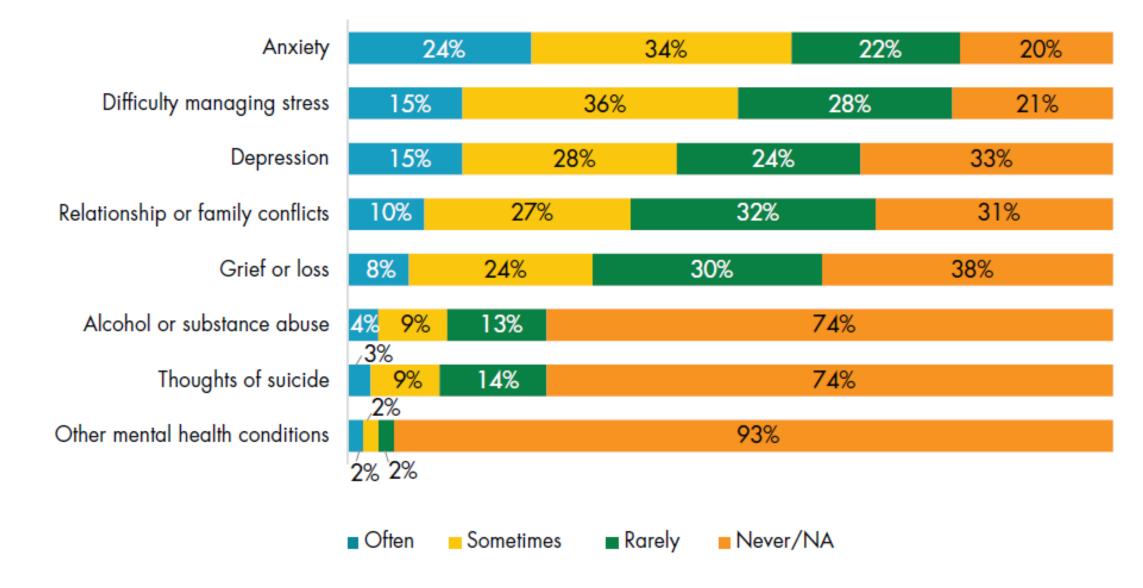
- 1. How many people have a diagnosable mental health condition in a given year?
  - a) 1 in 2 (50%)
  - 1 in 4 (25%) b)
  - c) 1 in 5 (20%)
  - d) 1 in 10 (10%)
- 2. What is the percentage of people who have had symptoms of depression or anxiety since 2019/post-Covid?
  - a) 14%
  - b) 28%
  - c) 59%
  - d) 76%





## LIMRA 2024 BEAT Study: Benefits and Employee Attitude Tracker

- 75% of workers say they have experienced at least one mental health challenge either "sometimes" or "often" during the past year.
- 37% of those workers are struggling with mental health issues "often."



Based on all employees. May not add to 100 percent due to rounding.



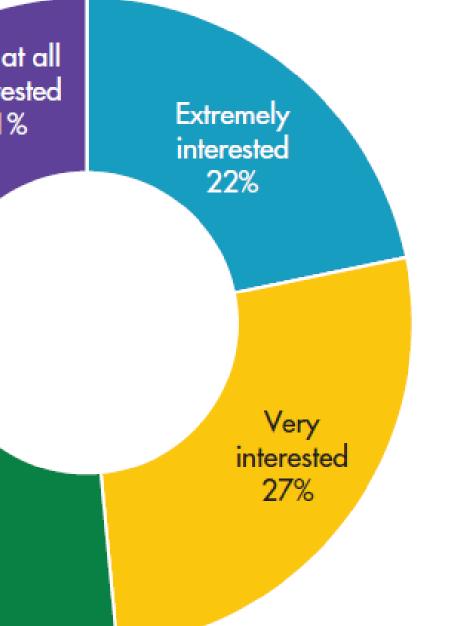


## Employees Are Looking to Their Employers for Help

Almost 50% of employees are very or extremely interested in having their employers provide mental health benefits or resources

Not at all interested 11% Slightly interested 14% Somewhat interested 27%

Based on all employees.







## Why Addressing Behavioral Health in the Workplace Matters

#### 19.1%

of American adults (48 million) experienced anxiety disorders in 2019<sup>2</sup>

18.5% of adults experience a depressive illness in a given year<sup>4</sup>

#### **Mental Capital**

is more valuable and more vulnerable to the effects of depression in today's service and knowledge-driven societies<sup>6</sup>



The incremental economic burden of adults with major depressive disorder was \$326 billion in 2018, 38% higher than in 2010.<sup>1</sup>

<sup>1</sup> "Major Depressive Disorders Have an Enormous Economic Impact." Scientific American, May 5, 2021. <u>https://www.scientificamerican.com/article/major-depressive-disorders-have-an-</u>

<sup>2</sup> U.S. Substance Abuse and Mental Health Services Administration, 2019 Results from the National Survey on Drug Use and Health https://www.samhsa.gov/data/sites/default/files/reports/rpt29393/2019NSDUHFFRPDFWHTML/2019NSDUHFFR1PDFW090120.pdf

#### 1 in 4

Americans experience a diagnosable mental disorder in a given year<sup>3</sup>

#### 9.5 Million

co-occurring substance use disorder<sup>5</sup>

#### Depression

interferes with a person's ability to complete physical job tasks about 20% of the time and reduces cognitive performance about 35% of the time<sup>7</sup>







<sup>&</sup>lt;sup>3</sup> John Hopkins Medicine, Mental Health Disorder Statistics, https://www.hopkinsmedicine.org/health/wellness-and-prevention/mental-health-disorder-statistics

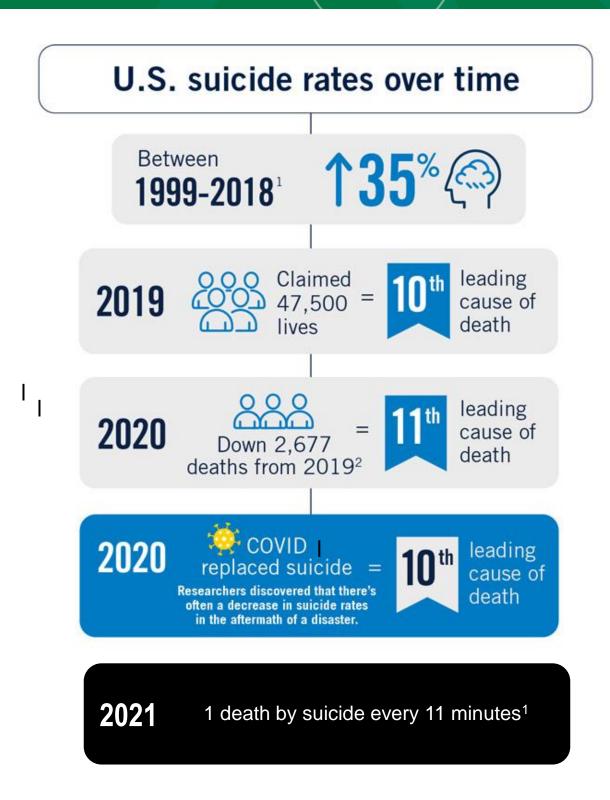
<sup>&</sup>lt;sup>4</sup> Centers for Disease Control and Prevention, "Symptoms of Depression Among Adults: United States, 2019." NCHS Data Brief No. 379, September 2020. <u>https://www.cdc.gov/nchs/products/databriefs/db379.htm</u>) <sup>5</sup> U.S. Substance Abuse and Mental Health Services Administration, 2019 Results from the National Survey on Drug Use and Health

<sup>&</sup>lt;sup>6</sup> Cuijipers, P. Beekman, A.T.F., & Reynolds, C.F. (2012). Preventing Depression: A global priority. Journal of the American Medical Association, 307(10), 1033-1034. Compensation

<sup>&</sup>lt;sup>7</sup> CDC Mental Health in the Workplace. https://www.cdc.gov/workplacehealthpromotion/tools-resources/workplace-health/mental-health/index.html (April 2019) Retrieved 1/6/22.

## The COVID-19 Mental Health Impact...

- Recent data from the CDC shows suicide remains one of the leading causes of death in the United States with preliminary data showing a 2.6% increase from 2021 to 2022<sup>1</sup>
- 2020 had the largest increase in overdose deaths ever reported in a calendar year  $(92,000)^2$
- \$69 billion in combined medical and work loss costs associated with suicide and nonfatal self-directed harm<sup>3</sup>
- Among adults aged 18 years and older, for each suicide there are about 30 adults who reported making a suicide attempt
- 81% of workers state they will be looking for employers that support mental health<sup>4</sup>



<sup>1</sup>Centers for Disease Control and Prevention, Suicide Data and Statistics, August 2023, Suicide Data and Statistics | Suicide | CDC.

<sup>2</sup>Han, Beth, et al. "Intentional drug overdose deaths in the United States." American Journal of Psychiatry 179.2 (2022): 163-165.

<sup>4</sup>American Psychological Association. "Workers appreciate and seek mental health support in the workplace." (2022)

<sup>5</sup>https://healthfeedback.org/what-has-been-the-effect-of-the-pandemic-on-the-suicide-rate-of-the-u-s-population/ (6/21/2021)

<sup>6</sup>https://www.marketwatch.com/story/we-shouldnt-be-complacent-suicide-deaths-fell-during-the-2020-pandemic-but-why-11617887838 (4/11/2021)

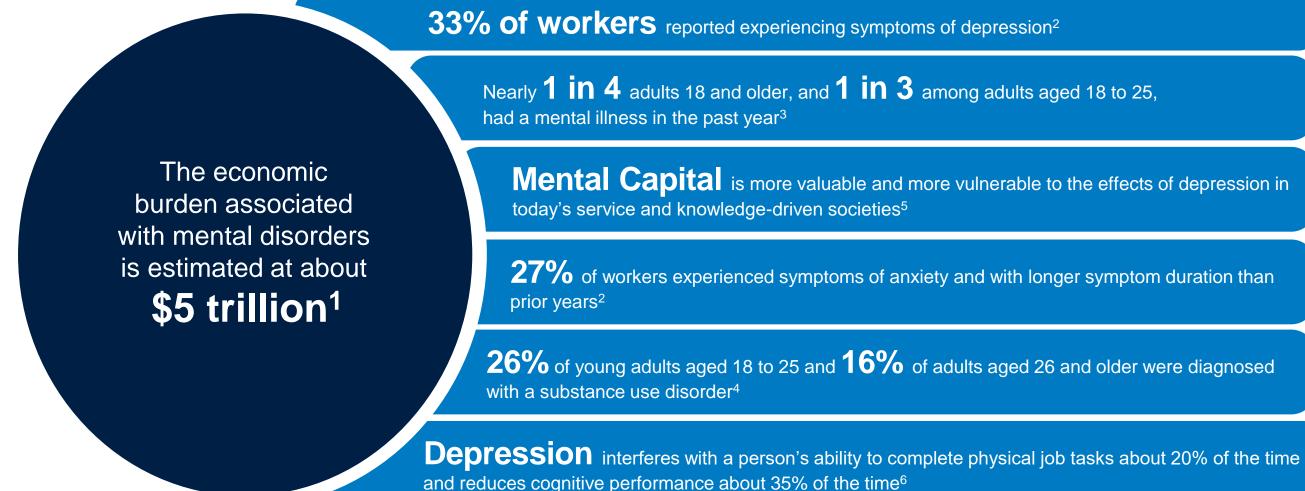
<sup>7</sup>https://econtent.hogrefe.com/doi/10.1027/0227-5910/a000753 (10/16/2020)





<sup>&</sup>lt;sup>3</sup>Centers for Disease Control and Prevention. Web-Based Injury Statistics Query and Reporting System (WISQARS). Atlanta, GA: National Center for Injury Prevention and Control. Available online: http://www.cdc.gov/injury/wisqars/index.html.

## Why Addressing Mental Health in the Workplace Matters



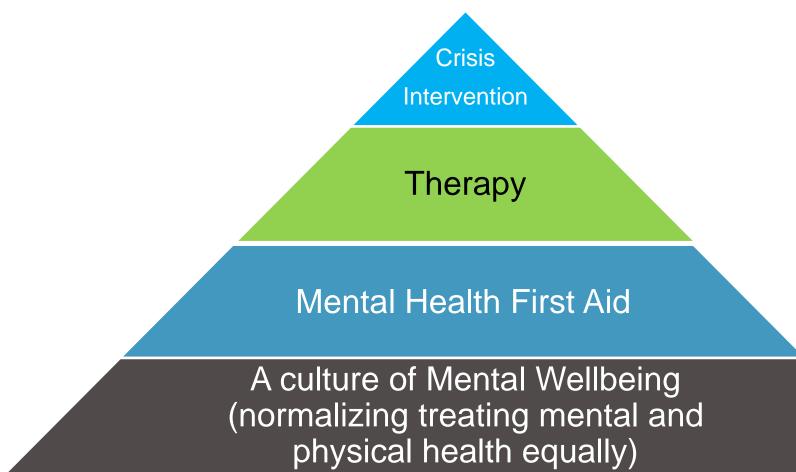
1 Harvard Edu, Quantifying the Global Cost of Mental Disorders - Center for Health Decision Science. December 2022 2 Mind Share Partners'. 2023 Mental Health at Work Report. In Partnership with qualtrics. Released 10/10/2023. 3 SAMHSA Announces National Survey on Drug Use and Health (NSDUH) Results Detailing Mental Illness and Substance Use Levels in 2021 -- https://www.hhs.gov/about/news/2023/01/04/samhsa-announces-national-survey-drug-use-health-results-detailing-mental-illness-substance-use-levels-2021.html 4 https://www.samhsa.gov/data/sites/default/files/2022-12/2021NSDUHFFRHighlights092722.pdf 5 Cuijipers, P. Beekman, A.T.F., & Reynolds, C.F. (2012). Preventing Depression: A global priority. Journal of the American Medical Association, 307(10), 1033-1034. Compensation. 6 CDC Mental Health in the Workplace. https://www.cdc.gov/workplacehealthpromotion/toolsresources/workplace-health/mental-health/index.html (April 2019) Retrieved 1/6/22.





## The Mental Well-Being and Needs Continuum:

# The Goals — Raise awareness, reduce stigma, and improve access to care at all levels



We have to stop just being satisfied with pulling them out of the river, we must go upstream and figure out why they are falling in. — **Desmond Tutu** 



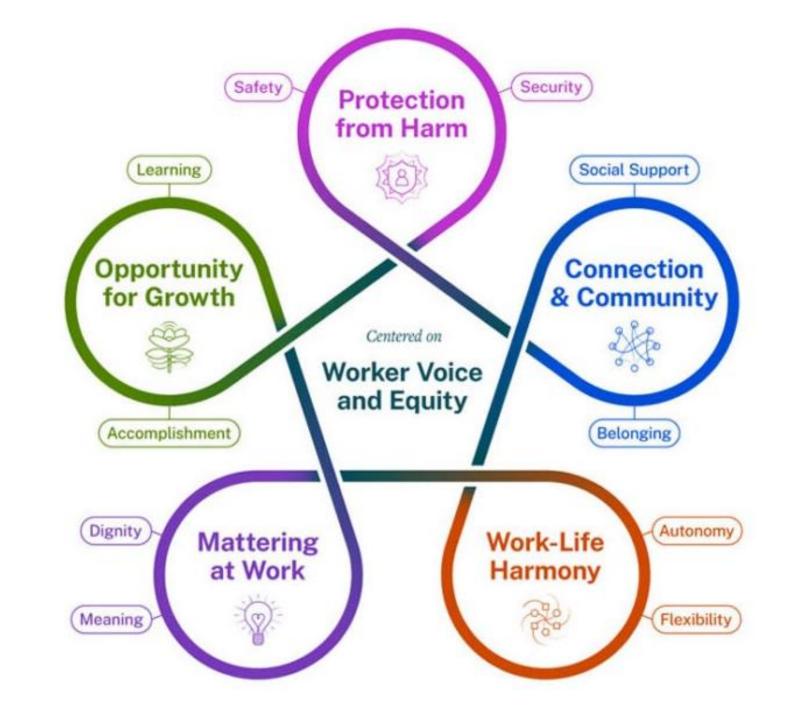


#### Five Essentials for Workplace Mental Health and Well-Being

Today, more and more workers are worried about making ends meet, dealing with chronic stress, and struggling to balance the demands of work and personal lives. The toll on their mental health is growing.

Vivek H. Murthy, M.D., MBA, and 19th Surgeon General of the United States

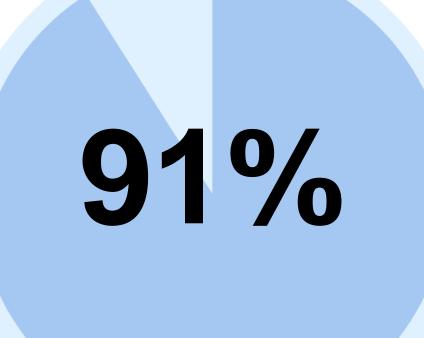




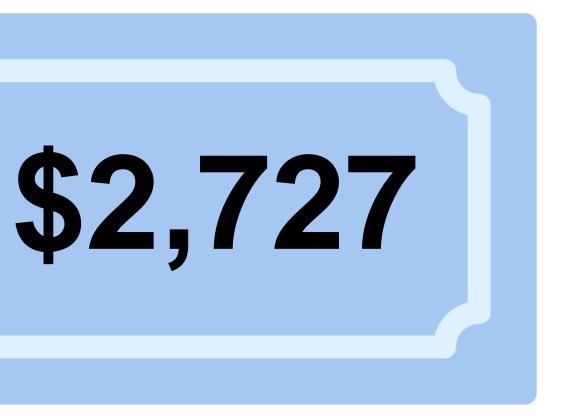




#### The Financial Stress Issue



of working parents (or partner/spouse) had to make at least 1 major change to their work, life, or finances to afford childcare in 2023 annual average savings per employee with access to childcare benefits







#### How Does Your Company View this Need?

- 1. What are you doing at your companies to address the need for mental health and wellbeing support for your clients?
  - a) Launched new products/riders/benefits/services with features to support mental health
  - b) Working on new products/riders/benefits/services with features to support mental health
  - c) Assessing options to support mental health
  - d) Adjusting current products within current variability
  - e) Not a focus at this time
- 2. Is your company looking at new products/benefits or services?
  - a) Products/benefits
  - b) Services
  - Products/benefits and services C)







#### Are We Meeting the Need?

- **Expansion** of Hospital Indemnity and Accident
- **Inclusion** of mental health conditions on Critical Illness
- **Embedding** point solutions for mental health into the VB product discussion/sale





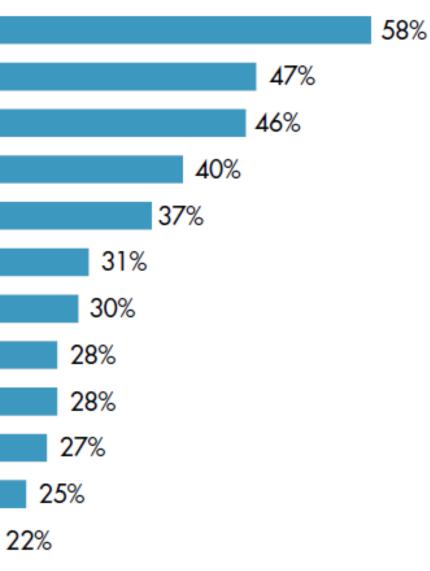
#### What Do Employees Want?

PTO to deal with stress or mental health issues Free/discounted therapy sessions No cost-sharing for mental health visits Employee assistance program Service to help find a therapist Help paying for treatment at outpatient mental health facility Meditation, mindfulness, or therapy app Education about mental/emotional health issues Mental health first aid training Help paying for treatment at inpatient mental health facility Lump sum payment upon mental health diagnosis Employee resource groups Access to substance abuse treatment None of the above

21% **9**%

Based on all employees.

Source: 2024 BEAT Study: Benefits and Employee Attitude Tracker, LIMRA.









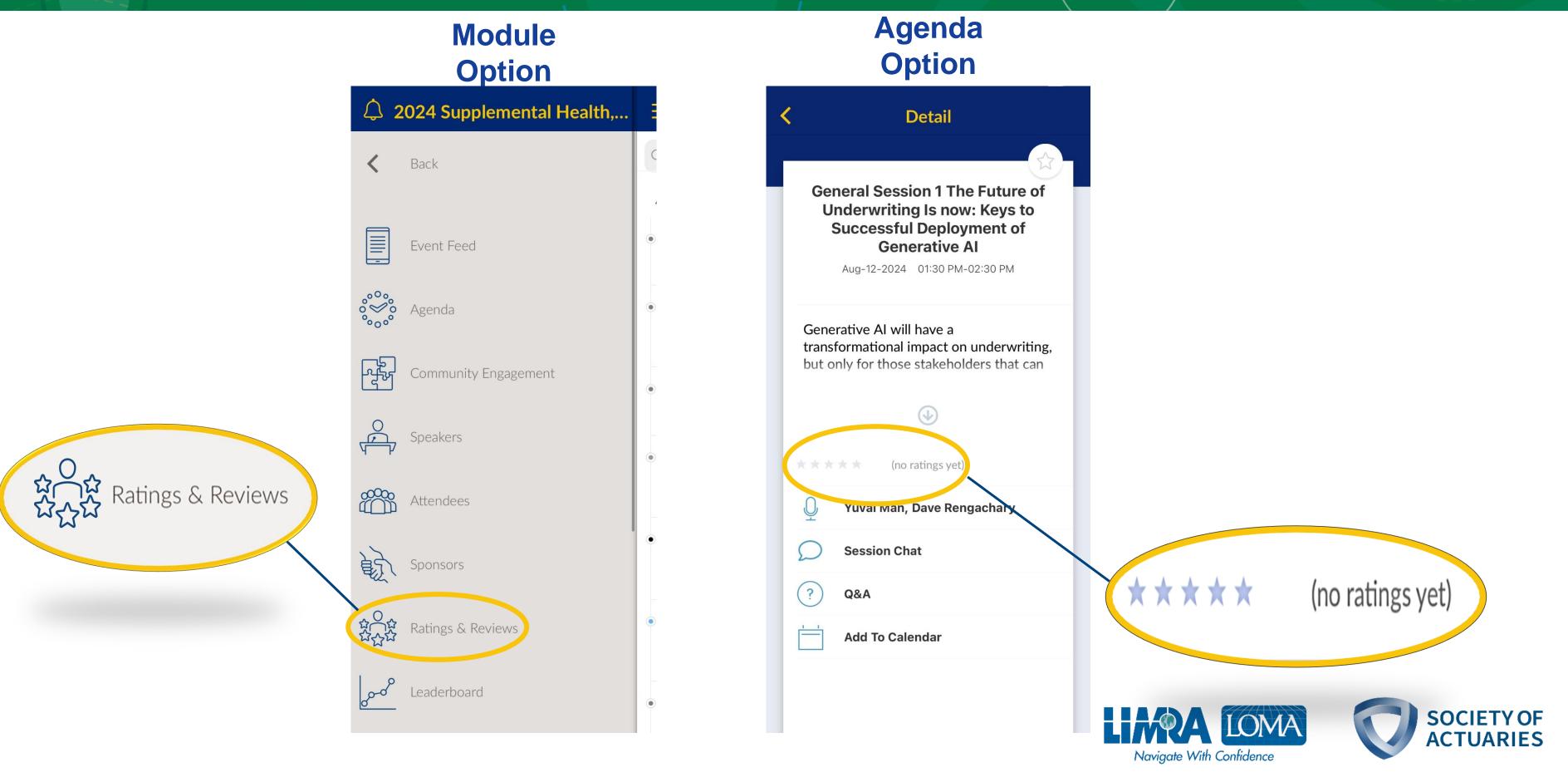
## What Can Employers Do To Help?

#### Focus on mental health year-round to promote mental wellbeing





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