

## Fellow, Life Management Institute (FLMI)

#### **Product Overview**

The Fellow, Life Management Institute (FLMI) designation is comprised of ten courses:

- LOMA 281: Meeting Customer Needs
   With Insurance and Annuities
- LOMA 291: Improving the Bottom
  Line: Insurance Company Operations
- LOMA 302: The Policy Life Cycle: Insurance Administration
- LOMA 308: The Business of Insurance: Applying Financial Concepts
- LOMA 321: Insurance Marketing: Connecting With Customers
- LOMA 311: Business Law for Insurance Professionals
- LOMA 335: Operational Excellence for Insurance Professionals
- LOMA 357: Institutional Investing: Principles and Practices
- LOMA 361: Accounting and Financial <u>Reporting in Life Insurance</u> <u>Companies</u>
- LOMA 371: Risk Management and Product Development for Life Insurance Companies

It covers "big picture" business topics important to insurance professionals and managers.

#### **Additional Resources**

#### **FLMI** Webpage

<u>Distinguish Yourself in Your Career</u> <u>Infographic</u>

#### **Trends**

- 71% of insurance employees are willing to reskill<sup>1</sup>
- 25% of skillsets for jobs have changed. By 2027, this number is expected to double.<sup>2</sup>
- 74% of employees aren't achieving their full potential at work due to lack of professional development opportunities.<sup>3</sup>
- Over 99% of learners would consider recommending LOMA professional development<sup>4</sup>

<sup>1</sup>BCG Insurance Industry Workforce Trends Study <sup>2</sup>https://learning.linkedin.com/resources/workplacelearning-report

3https://www.shiftelearning.com/blog/statistics-oncorporate-training-and-what-they-mean-for-yourcompanys-future

<sup>4</sup>2022 LOMA Member Survey

#### **Key Features and Benefits**

- Provides industry-specific business education in the context of the life insurance industry
- Strengthens business and financial acumen
- Utilizes real-life scenarios to create a connection to the industry
- Achievement of the globally-recognized Fellow, Life Management Institute (FLMI) designation program

#### **Course Topics**

- Compliance and legal
- Finance and accounting
- Institutional investing
- Life insurance
- Management and leadership
- Marketing and business acquisition
- Operations and administration
- Risk management and product design

#### **Format and Pricing**

- Five fully online, self-paced courses (FLMI Level 1 and ALMI) and five e-book courses (FLMI)
- Modularized course content with access for 6 months, per course
- Self-proctored exams at the end of each module



#### **Implementation**

 Professional development plans for career-minded employees looking to differentiate themselves for career expansion

#### **Customer Pain Points**

- Employee engagement
- Retaining top talent
- Ensuring new and existing employees have the industry knowledge necessary to be effective and productive in their roles

#### Competitors

While there are no direct competitors, the FLMI designation program competes for the same corporate training dollars as other programs a company or employee may consider for training and development, including LOMA's other professional development opportunities.

#### Overcoming Objections

#### Length of courses

The FLMI designation covers "big picture" business topics important to insurance professionals and managers. The courses are comprehensive and build knowledge of the industry resulting in a more informed, well-rounded employee.

# Learners are unable to incorporate study time into their workday due to other priorities

The self-paced, fully online courses allow employees to stop and start as many times as they need to complete a course lesson or module. Learners can work to complete a lesson over their lunch hour or before work begins for the day.

#### **FAQ**

### How long does a learner have access to a course?

Once an employee enrolls, they have 6 months to complete each course.

How long does it take an individual to complete the FLMI designation program? Completion time depends on the individual's familiarity with the course material; however, each FLMI-Level course takes about 30 hours to complete.

## How does this designation program affect retention and engagement?

According to Glassdoor, a purposeful onboarding program provides an 82% improvement in new employee retention and a 70% increase in productivity. By incorporating the FLMI designation courses into your existing onboarding and training efforts, employees are building industry knowledge and organization loyalty.

#### Can we review a demo of course content?

Yes, we can provide 1-3 individuals within your organization 2-week demo access to course content.

